



feelMOOR

**DAS GESUNDRESORT
BAD WURZACH**

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WWW.FEELMOOR.DE



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GUEST INFORMATION

FROM A — Z



feelMOOR

DAS GESUNDRESORT BAD WURZACH

ALLERGIES — Our rooms are equipped with down as well as synthetic bedding. In rare cases, allergy sufferers react to down (mostly to mites). Of course, we also have synthetic materials for you. Please discuss special dietary requirements (subject to availability) and allergies with our service staff. The consultation hours of our dietician are available at our therapy planning under extension number -2200.

ARRIVAL / DEPARTURE — On the day of arrival, the rooms are available from 3:00 pm. On the day of departure until 11:00 am. Late check-out (until 2:00 pm) is possible by arrangement with the reception (at least the day before your departure). Our spa and sauna area can be used free of charge until 4:00 pm. on the day of departure. Please use the free parking on the hill.

BATHROBE AND SAUNA TOWELS — These are intended exclusively for use during your wellness & health holiday. You can hang them on the balcony or in the bathroom to dry. For a small surcharge of 5€ you can also get a cozy fresh bathrobe in between. In this way, you actively support an environmental protection project of the feelMOOR Gesundresort. Upon departure we unfortunately have to charge 19.90€ (sauna towel) or 29.90€ (bathrobe) for missing towels / bathrobes. Please do not hesitate to contact us for further information!

BEVERAGE SERVICE AND MINIBAR — Free water is available at our 4 water stations (bathrobe walk to the spa, massage waiting area, fitness, sauna). The right bottle can be purchased at the reception. Fill your minibar individually according to your wishes with inexpensive snacks & drinks. Where? At our Feelbar on the ground floor during opening hours, or 24/7 at our vending machine in the bathrobe corridor.

CAFÉ — On the 6th floor our Panoramacafé with 270 degrees view with sun terrace and beautiful views invites you to relax. Treat yourself to a snack, a good coffee or one of our refreshing drinks.
Monday – Sunday 2:00 – 5:30 pm.

CHARGERS & ADAPTERS — Have you forgotten your charger or need a suitable adapter? No problem! The reception will be happy to help you, extension -2150.

E-BIKE RENTAL (SUBJECT TO AVAILABILITY) — Explore our varied region of Allgäu-Oberschwaben with its numerous forests and hidden, small lakes by e-bike. Further information is available at the reception.



ESCAPE ROUTES / FIRE — In every room there is an escape and rescue plan in the case of a fire — take a look at it carefully. Never use one of the lifts in case of emergency! For reasons of the Non-Smoking Act and fire protection, there is an explicit prohibition of smoking in the rooms and on the balconies.

FEELMOOR GOES GREEN — Sustainability concerns us all! For this reason, at feelMOOR Gesundresort, we have consciously opted for a more sustainable corporate management with the pillars of environment, social and economy. Many of our products (e. g. bath care series) are marked with the seals BIO, ECO or FAIR-TRADE. In addition, we are steadily advancing our commitment to sustainability with a flowering meadow, our own bee colonies, various energy-saving measures as well as reforestation projects and other planned actions. More on www.feelmoor.de.

FITNESSCLUB — Our gym is located on the ground floor of the feelMOOR spa. The use is free for hotel guests. More information is available at the ticket office of the spa (extension number -2300). daily from 8:00 am to 10:00 pm

INTERNET / WLAN — Free Wi-Fi is available in our house. Please connect your device to the “Public-WLAN-Bad-Wurzach” and then confirm the terms and conditions when opening the browser.

IRONING — You can iron your clothes free of charge on the 3rd floor in our laundry room (room opposite the large elevator).

KEYS — Your room key (bracelet) is at the same time access strap & locker key for our feelMOOR Spa. From 11:30 pm you have access to the house, the card reader is located at the side of the main entrance. The loss of a room key must be reported immediately and will be charged with 20€ plus the value booked to date.

LUNCH PACKET — You can put together a packed lunch for 5€ per person at the breakfast buffet. Packing material, a drink and a candy bar are available from the service staff.

MEDICAL CENTRE — The medical department, as well as the nurses’ waiting room, is located on the 1st floor. Please note the attendance times.

MONEY AND VALUABLES — Please do not leave valuables, securities or money open in your room or vehicle for insurance reasons. In the event of disappearance, the hotel is not liable. Please use the safe in the closet with key or code.

MOORSHOP / ONLINESHOP — Are you looking for a suitable gift for your loved ones? Or are you, like us, an absolute MOOR fan? Then visit our MOORShop right next to the reception. Our reception staff will be happy to advise you! Alternatively, our online shop with attractive gift ideas is available around the clock.

NON-SMOKING — We are a non-smoking hotel! For violations we charge a cleaning fee of approx. 200€ in addition to the possible operating costs of the fire brigade (amount unknown). Everything you could buy for 200€: 4 full moor baths, 8 oriental Rasul baths, 21 portions of “Käsespätzle”, 40 hydrojet massages. Designated smoking areas are located in front of the hotel entrance & on the terraces 5./6th floor.

PARKING SPACES — The parking spaces in front of the house are subject to a charge of 7€ per day to reserve at the reception. The fee is waived on presentation of a handicapped card from 50% onwards, but the registration requirement is not applicable. If you leave your car park, block the entrance with the dedicated bollard. If you forget this, the hotel is not liable for possible occupancy by another guest.

Free parking is located about 200 m from the house, for loading/unloading there are 3 parking spaces opposite the house entrance.

PAYMENT — With us you can pay in cash, by debit or credit card (Mastercard & VISA). You are also welcome to pay a deposit for larger amounts. Payment of the invoice after departure is not possible. During your stay, you can have your restaurant consumption booked to your room by signing it.

PETS — For health reasons pets are not allowed in our house. Please also make your visit aware of this.

RECEPTION — The reception is open from 7:00 am to 11:30 pm. If you want to leave before 7:30 am, we kindly ask you to pay the invoice by 7:00 pm the day before. Should you require additional pillows, blankets, wake-up calls etc. or if you need any assistance with your luggage — please contact us at extension -2150.

RESTAURANT CULINARIUM — In our Culinarium we offer Swabian and international cuisine, from breakfast to dinner. Vegetarian dishes, wholefoods or special dishes can be prepared on request.
Breakfast: 7:00 — 10:00 am
Lunch: 11:30 am — 1:00 pm
Dinner: 6:00 — 9:00 pm
Feelbar: 7:00 am — 2:00 pm & 5:00 — 0:00 pm

ROOM CLEANING — For the sake of the environment, we refrain from daily cleaning and the use of chemical detergents and energy. Therefore, your room is automatically and thoroughly cleaned & disinfected after 3 days. Furthermore, the towels and bedlinen are replaced at the same interval. If this is not desired, we ask you to put the “Please do not disturb” sign on the door. If you need anything apart from of the complete cleaning, please let us know immediately! Possible deviations due to coronary guidelines. Our reception is at your disposal for any questions.

SHOE CLEANING — A shoe shine machine is available in the entrance area of the hotel. Alternatively, we offer you shoe cleaning utensils on request. Please contact the reception.

SMOKE ALARM — The rooms and corridors are equipped with smoke detectors, the whole house is monitored by the fire alarm system. Therefore, we ask you not to light candles nor smoke in the room.

SUN TERRACE — On the 5th floor you will find our sun terrace with sun loungers. Due to rapidly changing weather and wind conditions, we have deliberately refrained from the use of sunshades.

TELEPHONE — For security reasons, we do not disclose information about room numbers to third parties. We will gladly take your calls and connect them to your room. During your stay you can be reached at 07 564/304-1 + room number. External calls cost 0.24€ per unit (approx. 1 min.) and must be dialed with a “0” in advance.

THERAPY AND WELLNESS PLANNING — The scheduling of the wellness treatments takes place in the feelMOOR Spa (extension -2300). If you have any questions about your treatment plan or if you would like further treatments, please contact our therapy planning team next to the reception (extension -2200).

THERMAL BATH & SAUNA AREA — Our spa is connected to the hotel by a bathrobe corridor. Upon arrival you will receive a chip bracelet (room key), with which you have free access to the spa, sauna and fitness area. During your stay, all services up to max. 250€ can be booked on your wristband. If the chip is lost, we will charge you 20€ plus the value booked up to date. Please report the loss to our staff immediately. In case of health problems, consult a doctor in advance if a visit to the

sauna/thermal bath is suitable for you. The use of the thermal pool is restricted to 12:30 pm due to treatments during the week.
Opening hours: 10:00 am — 10:00 pm
Women’s sauna: on Mondays from 5:00 to 10:00 pm (except on public holidays and school holidays)

TOILETRIES / SHOWER GEL / SOAP — We have equipped our bathrooms with first-class body care products. You are welcome to purchase these products in our Moorshop on the ground floor. Free toothbrushes, sewing sets, razors and terry slippers (2€) are available at reception.

TOURIST TAX — As a spa town, Bad Wurzach is obliged to levy the tourist tax of 1.50€ per person and day. This is already included in packages. Above 80% severe disability, the visitor’s tax may be reduced by presenting a corresponding document. For more information, please contact the reception.

UPGRADE YOUR STAY — Sometimes it just has to be more! For 4,90€ in a single room & 6,90€ in a double room per day you have the option to enhance your stay with 2 of 5 following additional services:
— Pillow menu
— Nespresso coffee machine
— Kettle with tea/coffee making facilities
— Drinking moor treatment (daily taking in the morning and evening)
— Bicycle rental for the duration of your stay
— Drinking bottle
Please contact the reception for further information.

THE HAIRDRESSER IS COMING IN!
Hairdresser Ivonne Schneider
Dates by appointment, phone number: 07564/931973



HOTEL	
Reception	2150
Therapy planning	2200
Monday—Sunday 8:00 am — 2:00 pm	
Medical Secretariat	2211
Thermal bath	2300
Fitnessclub	2305
Panoramacafé	2133
Culinarium	2107

PHONE NUMBERS PHARMACIES	
Antonius pharmacy	07564 / 91237
Marien pharmacy	07564 / 935403
Schloß pharmacy	07564 / 93330

EMERGENCY PHONE NUMBERS	
In designated rooms there is an emergency switch in the bathroom & at the bed for medical emergencies, which alerts our nurses. Notruf / Feuer 0-112	
Emergency call / fire	0-112
Police	0-110
Medical transport	0-19222

TAXI PHONE NUMBERS	
Taxi Freisinger & Wodniok GmbH	07564 / 935182
Taxi Volk	07564 / 3625